

# Returns Form



Thank you for shopping at gb Crew.

Please complete this form if you wish to return your order **within 14 days** of order receipt. We will take the goods back as long as they are unworn and satisfy our RETURN CONDITIONS shown below.

**Remember to enclose this form with your returned goods.**

## My Details

Your Name

Your Order No.

Your Phone No.

Your Email

## Return Details

**Returned Item(s)**

**Reason for Return**

**Exchange or refund?**

If you require an exchange, please note the product & size you would like.

**Return Address:** GB Crew, 9 Pepper St, Nantwich, Cheshire CW5 5AB, United Kingdom

## Return Conditions

- All returned items must be unworn, unwashed, complete with original tags attached and/or packaging if applicable.
- All Items must be in original, resalable condition
- Please make sure all returned items are well packaged, so as not to be damaged in the post.
- We are not responsible for the return shipping costs of the items.
- If returning footwear, please ensure the box is protected with an outer packaging layer. The box is part of the product, therefore any damage may result in the return being refused.
- For hygiene reasons we are unable to accept the return of underwear, swimwear, earrings, bottles or dummies
- Please make sure all return packages are sent with a trackable, insured service as we cannot take responsibility for items damaged or lost in the return transit.
- If returning an item from outside the UK, please clearly mark the package 'RETURNED GOODS', to avoid any customs charges.
- gb Crew are NOT responsible for any return custom charges made.
- Please make sure that the Returns Form is enclosed with your goods or your return may not be processed.